



24 and 36 HOURS Liability Policy

The Sculpted Pup strives to create a protected sanctuary for your pups. Your pup is a living animal, who moves constantly and can become distracted very quickly. Unfortunately, pups do not remain motionless during their grooming appointments. It is our goal to maintain a safe and protected environment as much as possible for every pup.

Though we strive to prevent any incidence, they may occur at any time during any grooming service. Incidences may include nicks, cuts, quicking of a nail, skin irritation due to matting. It is the responsibility of The Sculpted Pup to notify you as soon as an incident occurs or at the time of pick-up, depending on the level of severity. If The Sculpted Pup has caused an incident to your pup, depending on severity, you will not be charged the grooming service and will be notified usually at the time of pick up.

The Sculpted Pup asks that all clients look over their pup within 24 hours for anything that may have been caused by a member of The Sculpted Pup. As the pet parent, you have 36 hours to report any incident that you may believe occurred during the time your pup was groomed. The Sculpted Pup requires a photo upon reporting, and it will be your responsibility to send it to TheSculptedPup@gmail.com for records. Please note that this is a strict policy, after 36 hours The Sculpted Pup **will not** be held liable for any incidents after said time frame.

Any incident that occurs during business hours with your pup will be reported through an incident report signed by both parties. Please note there is a difference between an incident that a groomer has caused as opposed to the signs of irritated bumps such as allergies. The Sculpted Pup is NOT a veterinarian, but we do our best to notify the client of any preexisting skin/health issues.

If you choose to take your pup to a vet after 36 hours, you are held responsible for any veterinary expenses and The Sculpted Pup will be held harmless of any liability. The Sculpted Pup stands by its loyalty and honesty to acknowledge any incident and will also make any determination with your veterinarian to ensure your pet is taken care of to the best of our abilities. With any incident that occurs during grooming, The Sculpted Pup will take full responsibility for any incidents that The Sculpted Pup knows it has caused.

By signing below, I hereby have read and understand that incidents can and do occur. These include small nics, scratches, scrapes, quicking of nails, irritation ect. In most cases, this happens when a pet moves suddenly. Every effort is made to ensure that your pet is groomed as safely as possible. In the event an incident does occur, you will be notified of the situation immediately. If The Sculpted Pup feels that the incident is severe and needs medical attention, you will be notified immediately, and determination of veterinarian cost will be determined. If the incident occurred during grooming, the client will not be held responsible for said injury during the process and the grooming appointment will not be charged for the service. The Sculpted Pup will not be held liable for injury after 36 hours.

Pups Names: _____

Print

Signature

Date

Kirsten Andersen

(Groomer/owner) Kirsten Andersen